



17 May 2024

Subject: Important Notice Regarding the Rescheduling of the Singapore Junior Physics Olympiad

Dear Participants, Teachers, and Parents/Guardians,

Thank you for your support of the Singapore Junior Physics Olympiad (SJPO). We regret that the Olympiad had to be rescheduled due to technical issues that arose during the event. Prior to the competition, the IT vendor we engaged conducted checks, including load-testing, to ensure that the server was able to administer the online Olympiad. However, due to technical issues during the competition, which caused students to be unable to log in to the website, we decided to reschedule the competition to Term 3 (July to September) this year.

Students who are unable to participate in the Olympiad in Term 3 will receive a refund of their registration fees. More information will be shared with schools when ready.

We recognise the passion and commitment our students and teachers put into preparing for the Singapore Junior Physics Olympiad. Many students would have been very disappointed by the rescheduling. As volunteers, we share your disappointment and frustration.

We are working with the vendor to investigate the incident and prevent a reoccurrence. Rest assured that we will learn from this incident to improve future events.

Allow us to extend our sincere apologies.

Thank you for your understanding, and we hope for your continued support.

Yours sincerely,

Institute of Physics Singapore